



RMA Form

This form **MUST** accompany your returned unit.
Use one form per item returned.

Return this form and the unit for repair to:

SIRIT Inc. USA	
1321 Valwood Pkwy	
Suite 620	
Carrollton, Texas 75006	
Tel: (972) 243 7208	Fax (972) 243 8034

RMA #

*Obtain from Sirit Customer Service.
This number must be displayed on
the outside of the shipping box.*

Date

Sold To:

Ship To:

Company:	Company:
Address:	Address:
Contact:	Contact:
Phone:	Phone:
Fax:	Fax:
Email:	Email:

Complete this section if returning product that is NOT under warranty.	
* CUSTOMER P.O. # (for repair work)	

Complete this section if returning product that is under warranty.	
* Original Purchase Order#:	
* Original Packing Slip #:	
* Credit Authorized By:	

SIRIT INTERNAL	
Work Order #	
Service Order #	
Date product received	

Description of Returned Equipment, including Model number (e.g. ID-Flex Reader)	Serial Number	Reason for equipment return, including a detailed description of failure mode and conditions causing the failure

Authorized Signature

Print Name

I have read and accepted all terms and conditions of this agreement as set out below.

Terms and Conditions

- SIRIT's standard warranty is 12 months from original shipping date.
- Typical repair time is 30 days from receipt of product.
- SIRIT will notify the customer should any single repair be over the amount of \$1000 USD unless requested above.
- Customers are responsible for all out of warranty repair costs.
- There will be a minimum charge of \$250 USD for any RMA failure analysis and/or rework that is not under warranty.
- All non-warranty repairs require issuance of a customer purchase order, or credit card pre-authorization.